

COMPENSATION EXCLUSIONS

Please note compensation is not payable on the following:

- Inadequately packaged items
- Cash, bank notes, coins, currency notes, deeds and travellers cheques
- Negotiable instruments and securities and bearer securities
- Bullion, precious metals, precious stones or gems jewellery, watches, trinkets or antiques
- Consequential loss
- Fragile items, items containing liquids, semi-liquids, perishables, or articles by their nature liable to damage
- Unlawfully posted items
- Where there has been neglect on the part of the sender
- Any event following delivery
- Any claim for loss or damage lodged more than 6 months after the item was sent

SERVICE SCHEDULE

1. Express Mail Service (EMS)

Top Priority service to 7 destinations

2. Airmail

First Class air service to destinations around the world

Note: Not all available destinations are listed here.

Delivery subject to airline schedules.

3. Surface Airlifted (SAL)

Economical but slower service for destinations around the world.

Note: Not all available destinations are listed here.

OTHER SERVICE OPTIONS

REGISTRATION

- Ideal for added security for important documents
- Separately handled and signed for
- Available for Airmail and Surface items
- Maximum compensation \$20.00
- Advice of Delivery available for an additional \$2.00
- Full trace for International Registered items

INSURANCE

- Ideal for valuable parcels
- Separately handled and signed for
- Fully traceable
- Available for Airmail, Surface and EMS items
- Available in \$150 steps up to a maximum value of \$825



SamoaPost
Your Mail Solution



Customer Enquiries:
SamoaPost, Matafele
Private Bag, Apia - SAMOA
Tel: (685) 67794 / 67765
Fax: (685) 24333



SamoaPost
Your Mail Solution



POSTAL SERVICES GUIDE

INTERNATIONAL SERVICES FROM SAMOA

EFFECTIVE: AUGUST 2006